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ZBRANDCREATIVE.COM

June 24, 2009

Robert Geiger
Grant Street Associates
One Mellon Bank Center
500 Grant St, Suite 2350
Pittsburgh, PA 15219

Dear Rob,

Our experience in dealing with Grant Street Associates has been an effortless and productive one, and we would like to extend our gratitude for the thorough guidance and professionalism that you and your team provided us with during our firm's recent search for new quarters in downtown Pittsburgh.

Truthfully, the entire process was exceptional. From uncovering several exceptional leasing opportunities, to helping us find quality office furniture, to aiding us in taking advantage of the tremendous values presented in the market, Grant Street was there with us for the entire length of the process, making sure everything was running smoothly and according to our needs.

Delving even further, Grant Street was able to match our company's goals and personality with the space we were looking for. We can truly say you put our best interests first, instead of catering to building ownership. The sheer fact that we were able to move from a Class B building to a 3,600 square foot Class A space (while actually paying less) says a lot about how you regard your clients. You were unfailingly responsive and helpful, even when our needs necessitated going beyond the call of duty.

On behalf of our entire team, I would like to thank you for everything you've done for us. It was a delight working with a team as professional and knowledgeable as yours.

Thank you sincerely,

Z Brand Group, LLC.

A handwritten signature in blue ink that reads "Goldie Z. Ostrow".

Goldie Z. Ostrow, Principal