



National Center for Juvenile Justice

Patricia E. Campie, Ph.D.
Director

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Research Division of the
National Council of Juvenile
and Family Court Judges, Inc.
Mary V. Mentaberry
Executive Director, Reno, NV

Timothy R. Goetz, President
Grant Street Associates, Inc.
500 Grant Street
BNY Mellon Center, Suite 2350
Pittsburgh, PA 15219

Re: Simon B. Franklin, Brokerage and Leasing Manager

19 October 2009

Dear Mr. Goetz:

I'm writing to express my gratitude for the exemplary level of professional service that my company, The National Center for Juvenile Justice, received from one of your brokerage and leasing managers, Simon Franklin as we undertook the process of negotiating a new lease for our business.

Simon helped my organization survey the available office space in Pittsburgh that would best meet our needs, organized several tours and trips of each space, facilitated the proposal request process, presented findings from his analyses to my staff, and ultimately brokered an amazing 7-year deal that included more than \$200,000 in tenant improvements, with no additional cost to my firm.

Throughout this process Simon was professional, cordial, insightful, and strategic and proved to be an invaluable asset to my decision-making process. Based on my experience with Simon, I will certainly recommend your firm to those in my professional network should they need the services you provide.

Sincerely,

Dr. Patricia E. Campie, Director
National Center for Juvenile Justice

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